



## **Return, shipping and refund:**

Thanks for shopping at Cake. If you are not entirely satisfied with your purchase, we're here to help.

You have 30 calendar days to return an item from the date you received it. To be eligible for a return, your item must be unused and in the same condition that you received it.

Your item must be in the original packaging. Your item needs to have the receipt or proof of purchase.

Once we receive your item, we will inspect it and notify you that we have received your returned item.

We will immediately notify you on the status of your refund after inspecting the item.

If your return is approved, we will initiate a refund to your credit card (or original method of payment).

You will receive the credit within a certain amount of days, depending on your card issuer's policies.

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non refundable.

If you receive a refund, the cost of return shipping will be deducted from your refund.

All orders are shipped from Holland or Denmark by certified mail. Using certified mail means that your package has a reference number to track your shipment until destination.

The packages are dispatched 2-5 days after payment is confirmed. You will receive them in 2-3 days (The Netherland), 5-8 days (Europe) and delivery time is 7 to 15 days for other destinations. Unfortunately, we cannot confirm an exact delivery date for each package since it depends on the Postal Service and Customs in each country.